Electronic Acknowledgement Receipt					
EFS ID:	5636300				
Application Number:	10804320				
International Application Number:					
Confirmation Number:	7310				
Title of Invention:	Customization of an interaction center manager's graphical dashboard				
First Named Inventor/Applicant Name:	Janaki Kumar				
Customer Number:	32864				
Filer:	Stephen R. Schaefer/Karen Heikkila				
Filer Authorized By:	Stephen R. Schaefer				
Attorney Docket Number:	13906-142001 / 2003P00614				
Receipt Date:	02-JUL-2009				
Filing Date:	18-MAR-2004				
Time Stamp:	15:01:27				
Application Type:	Utility under 35 USC 111(a)				
Payment information:	•				

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$1110
RAM confirmation Number	1360
Deposit Account	061050
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /₊zip	Pages (if appl.)
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1		Amendment.pdf	238432	yes	11					
			9547f0fa6b95ec4d95eb11811cc58d2ff587 10fc							
	Multipart Description/PDF files in .zip description									
	Document Description		Start	End						
	Amendment/Req. Reconsideration-After Non-Final Reject		1	1						
	Claims		2	7						
	Amendment/Req. Reconsideration-After Non-Final Reject		8	11						
Warnings:										
Information:										
2	2 Extension of Time	Extension.pdf	18700	no	1					
			b2a67e11d77be59dfd224ccc1a3030e7ef6a 2587							
Warnings:										
Information:										
3 Fee Worksheet (PTO-875)	fee-info.pdf	30241	no	2						
	. 33		9032811af14dd01228e92fcb89e17c09b5fd 071f	110	_					
Warnings:										
Information:										
		Total Files Size (in bytes)	: 28	37373						
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.